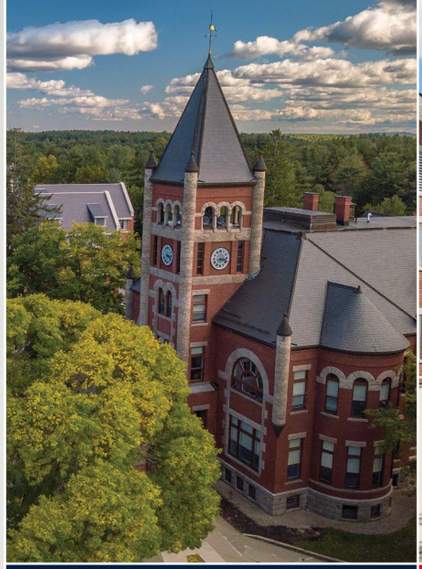








University System of New Hampshire

2027 Benefits Guide

USNH | hr
Benefits

USNH | hr
TOGETHER FOR U.

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Financial Benefits

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Welcome to Your USNH Benefits Program

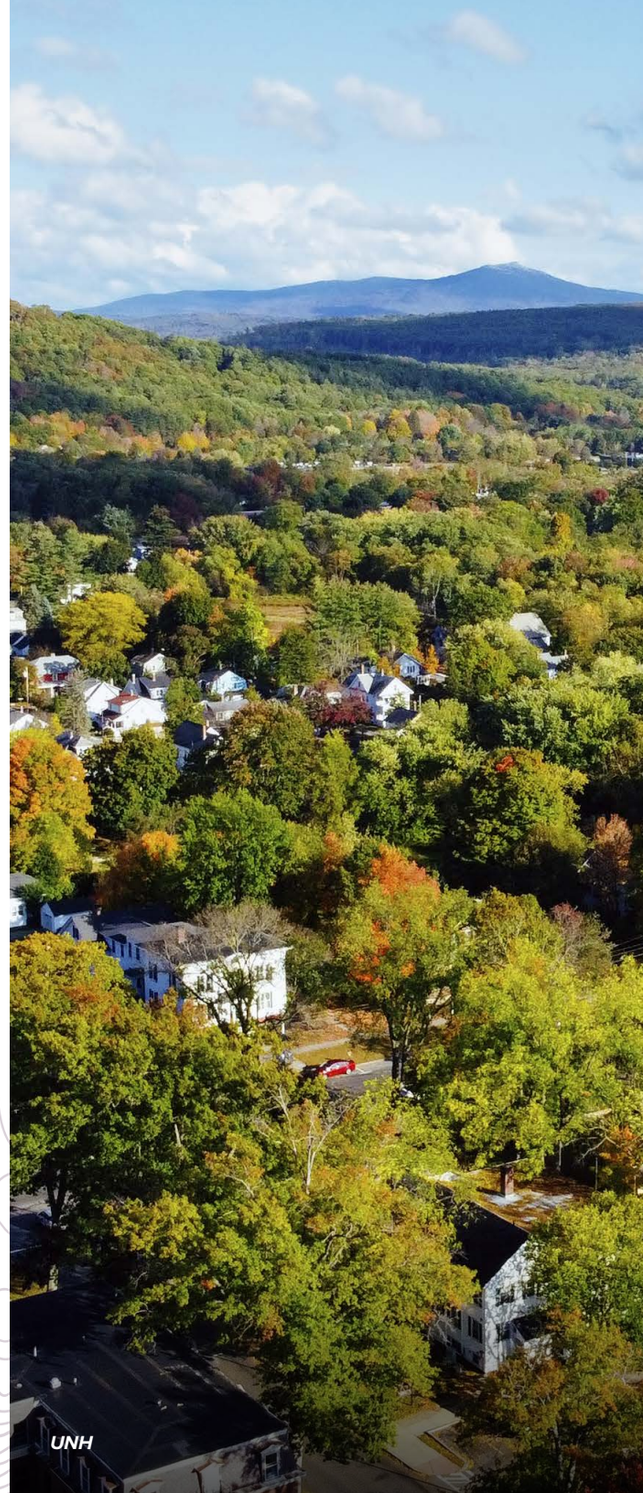
At the University System of New Hampshire (USNH), we support our employees and encourage their success in many ways, including through a competitive program of health and wellness, financial, retirement, and other benefits.

We hope you'll use this guide as a resource to navigate the benefits and programs available to you and your loved ones. Consider your needs and use the tools and resources provided to learn more about your coverage options, so you can make the best benefits decisions for you and your family.

ACCESS BENEFITS INFO ALL YEAR LONG!

Bookmark the **2027 Benefits Information** page so you can easily access details about your benefits throughout the year.

Haga clic aquí *para encontrar una Guía de Beneficios en español.*



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2027 Benefits Overview

When You Can Enroll

Employees may elect or change their benefits coverage **during the Open Enrollment period each fall**.

If you are a new hire, you must enroll in benefits within **30 days of your hire date** to have coverage. If you enroll within this time, your benefits will be effective the first day of the month following your date of hire.

Whom You Can Cover

You can elect coverage for yourself and any eligible dependents. Log in to **Workday** for a list of eligible dependents. If you're enrolling dependents for the first time, you have 30 days from your enrollment date to provide dependent eligibility verification documents through **Workday**.

What Your Benefits Cost

USNH covers the majority of costs associated with medical coverage. Your portion of medical premiums (which you pay for through payroll deductions) can be found in your **Medical Plan Comparison and Cost Summary**. In this guide, you'll see the bi-weekly payroll deduction amounts for the dental and vision plans available to you. Bi-weekly payroll deductions for other benefits, including life insurance and voluntary benefits, will be available when you complete the enrollment process online.

The amount and frequency at which you'll pay for benefits will depend on the benefit options you elect, the eligible family members you cover, and the benefit deduction frequency (20 or 26) of your position. Depending on when you enroll, you may see higher deductions to pay for any retroactive coverage.

Remember!

If you don't make changes to your benefits during Open Enrollment in the fall, most of your coverage will carry over to the next year. However, you must elect your Health Savings Account (HSA) and/or Flexible Spending Account (FSA) contributions each year. Otherwise, you won't contribute anything, even if you did the previous year.



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MAKING CHANGES DURING THE YEAR

Outside of New Hire Enrollment and Open Enrollment, the only other time you may enroll in, drop, or make changes to your benefits is within 30 days of a qualified change of status (such as marriage, divorce, or the birth or adoption of a child). If you have a qualified change of status and want to make a change, you must do so within 30 days of the event and provide supporting documentation. If applicable, you must also provide dependent eligibility verification documents.

Any changes you make to your coverage must be consistent with the qualified change of status you experience.

For Example:

In the event of divorce, you must remove your ex-spouse from your coverage. Based on the date of the final divorce decree, your ex-spouse and any applicable dependent(s) will be offered COBRA coverage and can elect to continue coverage for up to 36 months. USNH must receive notification within 30 days of the divorce.

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Health Care Coverage

Medical and Prescription Drug Coverage

You may choose from three Open Access Plans administered by Anthem Blue Cross Blue Shield (BCBS). All plans:

- Provide access to a nationwide network of doctors and hospitals.
- Have in-network and out-of-network coverage.
- Don't require you to select a primary care provider.
- Cover the same services, including preventive care (generally covered at 100% in-network), emergency services, and inpatient and outpatient care.
- Include prescription drug coverage administered by OptumRx.
- Include coverage for birthing classes.

For each plan, you share in the cost of care through deductibles, copays, and/or coinsurance. The out-of-pocket costs you pay depend on the plan you select. No matter which plan you choose, you're protected from the high cost of large medical bills by an annual out-of-pocket maximum. The out-of-pocket maximum is the most you will pay for covered services in a calendar year before the plan pays 100% of covered expenses.

For more information about the three plans available and their costs, review your **Medical Plan Comparison and Cost Summary**.

Health Care Coverage continued next page →


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GLP-1 HEALTHY LIFESTYLE PROGRAM THROUGH OPTUMRX

If you're prescribed a GLP-1 medication for weight management, you will work alongside Calibrate (through OptumRx) for support on your weight loss journey. Calibrate provides guidance and resources to help you build lasting healthy habits that, when combined with your GLP-1 medication, can support your progress and help you feel your best.

ANTHEM BCBS ID CARDS

If you are enrolling in medical coverage through Anthem BCBS for the first time or are changing your coverage, your ID card will be mailed to your home after you elect your benefits. You can also access your digital ID card on the **Anthem BCBS website** or through **Sydney Health mobile app**.

Specialty Drug Copay Assistance Program

Specialty medications—those used to treat complicated, long-term conditions—can be very costly. PillarRx is here to help you pay for these medications. PillarRx works with our pharmacy benefit manager (OptumRx) to help you save on high-cost prescriptions. Drug manufacturers offer rebates for their high-cost prescriptions, and PillarRx researches and applies these rebates to your medications—saving money for you and USNH.

If you or a covered dependent take medications that qualify for this program, PillarRx will contact you.

Health Care Coverage (cont'd)

Find High-Quality Doctors and Compare Costs

Choosing a doctor you trust is important—and choosing one in your plan's network helps lower your costs. The **Find Care** tool on the Sydney Health app and anthem.com can help you do both.

The **Find Care** tool brings together details about doctors in your plan's network. You can customize your search by name, location, specialty, or procedure. You can also compare information such as costs, languages spoken, and office hours. To make sure a care provider is in your plan's network, view the doctor or facility profile.

Download the Sydney Health app to get started, then choose **Find Care and Cost** from the Care Menu.

Take a Closer Look at the Open Access HSA 2750/5500 Plan*



If you meet eligibility guidelines and enroll in the Open Access HSA 2750/5500 Plan, you can open a Health Savings Account (HSA) to help pay for eligible qualified health care expenses, tax-free! Here's how:

- **USNH makes an annual contribution to your HSA: $850 for individual coverage and $1,600 for all other coverage levels (prorated for new enrollments).**
- You can contribute your own money, tax-free. In 2027, your combined maximum contribution (yours and USNH's) is $4,500 for employee-only coverage and $9,000 for all other coverage levels.
- If you will be 55 or older by December 31, 2027, you can contribute $1,000 more to your HSA throughout the year.
- You can use your account to pay for eligible health care expenses, like copays, coinsurance, your annual deductible, and eligible prescription, dental, vision, and hearing expenses.
- You may also choose to save your money for future expenses. The money in your account grows tax-free from interest and investment returns, and you're not taxed on withdrawals for eligible expenses.
- You can take your HSA money with you if you leave USNH or retire.

Your HSA is administered by Fidelity. To be eligible for an HSA, you must be enrolled in the Open Access HSA 2750/5500 Plan and not be enrolled in any other health insurance or in Medicare Part A or Part B. If you have a 2026 Health Care FSA and plan to enroll in an HSA for 2027, you must use all remaining FSA funds by December 31, 2026.

SHOULD I ENROLL IN THE OPEN ACCESS HSA 2750/5500 PLAN*?

Consider these questions:

- **How much health care do you expect to use in 2027?** Remember, the most expensive plan option isn't always the best option. If you don't plan to spend a lot on health care services or prescription drugs next year, this plan might be a good choice. You'll pay less out of each paycheck for coverage and only pay for the services you use.
- **Can you afford to pay for health care expenses?** In the Open Access HSA 2750/5500 Plan, USNH's HSA contribution and your own tax-free contributions will help you pay your out-of-pocket costs. However, consider whether you'll still have the resources to pay the full cost of medical services and prescriptions until you reach the annual deductible.
- **Do you want to save for future health expenses?** The HSA is the only tax-advantaged account that rolls over year to year.


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**Please note: Plan designs and USNH contribution amounts may differ by Collective Bargaining Agreement.*

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Flexible Spending Accounts (FSAs)

USNH offers two Flexible Spending Accounts (FSAs) administered by HealthEquity. FSAs allow you to put aside a portion of your pay, before taxes, to reimburse yourself on a pre-tax basis for health care and/or dependent care expenses. If you enroll in a medical plan with a Health Savings Account, you cannot elect a Healthcare FSA.

Health Care FSA

You can contribute pre-tax money to a Health Care FSA (unless you're enrolled in the Open Access HSA 2750/5500 Plan) to pay for eligible health care expenses, such as your medical and dental plan deductibles, copays, and coinsurance. You can contribute up to $3,400.*

**As of the date of printing this guide, 2027 IRS FSA limits have not been released; these amounts may change for 2027.*

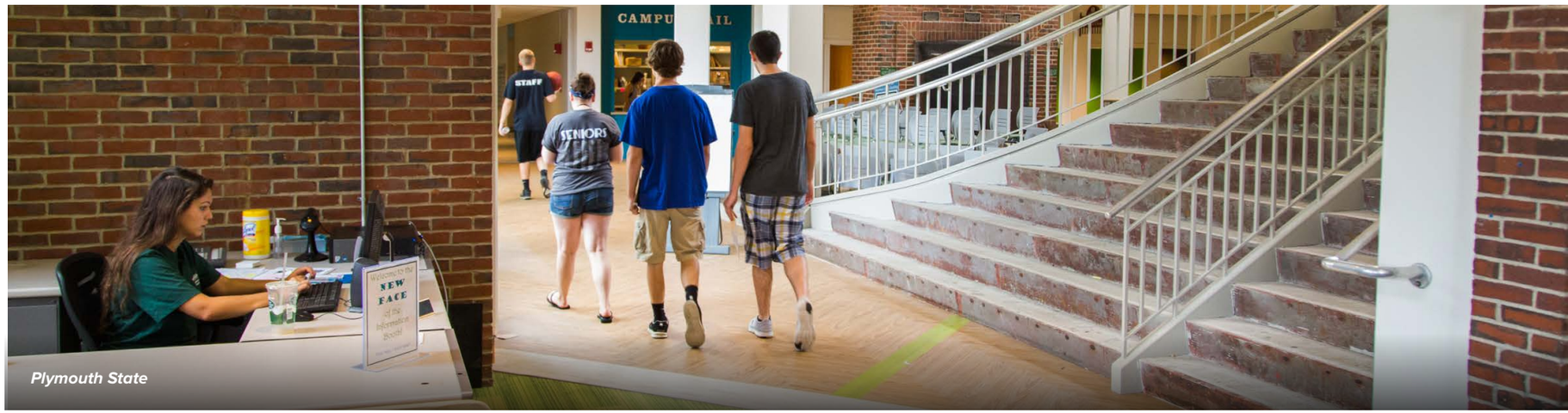
Dependent Care FSA

You can contribute pre-tax money to pay for qualified dependent care expenses that allow you and your spouse to work, or that allow you to work and your spouse to attend school full-time. Examples of eligible expenses include child or adult day care fees, preschool, before- or after-school programs, and more. For 2027, you can contribute up to $7,500 per calendar year if you are single or married and filing jointly, or up to $3,750 per calendar year if you are married and file separate tax returns.

Flexible Spending Accounts (FSAs) continued next page

Remember to Plan Your FSA Contributions Carefully

FSA elections do not carry over year to year, which means you forfeit any amount remaining in your account after December 31, 2027, for the Dependent Care FSA and March 15, 2028, for the Health Care FSA. That means it's important to consider your contribution very carefully and plan ahead by calculating how much you think you'll need to set aside for the year. If you're looking for ways to spend your Health Care FSA funds, visit fsastore.com.



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Flexible Spending Accounts (FSAs) (cont'd)

HSA vs. Health Care FSA: Which Is Right for Me?

If you elect the Open Access HSA 2750/5500 Plan, you cannot enroll in a Health Care FSA. Think carefully about which option will be best for you and your family.

	Health Savings Account	Health Care Flexible Spending Account
2027 Contribution Maximum	• $4,500 for employee-only coverage or $9,000 for all other coverage levels (includes USNH contributions) • $1,000 additional catch-up contribution if you are 55 or older during the calendar year • Change your contribution amount anytime throughout the year	• $3,400* • Elect your contribution amount for the year at New Hire Enrollment and during Benefits Open Enrollment; no changes allowed during the year, except for a qualified change of status
Account Ownership	You can take it with you if you leave USNH or retire	If you leave USNH or retire, you forfeit any money in your account
Availability for Account Growth	• Your contributions • Contributions from USNH • Interest • Investment income	Your contributions
Access to Money	Only the money already deposited in the account	Full annual contribution available on your effective date
Reimbursement	Access HSA funds to pay for care/services you have on your effective date or later	Incur eligible expenses by March 15, 2028, and file claims by May 31, 2028, for the 2027 calendar year
Eligible Expenses	Copays, annual deductible, dental care, vision care, hearing care, qualifying prescriptions, certain medical equipment; for a full list of qualified medical expenses, visit **irs.gov/publications/p502**	

**As of the date of printing this guide, 2027 IRS FSA limits have not been released; these amounts may change for 2027.*

Health and Wellness Programs

Programs, Tools, and Resources

If you are enrolled in a USNH-sponsored medical plan with Anthem BCBS, your benefits go beyond covering visits to the doctor, prescriptions, and medical procedures. Don't forget about the many additional tools available to help you and your covered dependents stay well. Programs include:

New in 2027! Anthem Smart Rewards

Anthem Smart Rewards is a digital wellness program that rewards you for engaging with your health plan and taking steps to improve your overall health. When you complete certain tasks—like getting your annual vaccinations, completing your preventive checkup, or receiving preventive screenings—Anthem BCBS gives you a monetary reward. You can earn up to $150 per calendar year. Different tasks give you different reward amounts.

Hinge Health

If you have trouble with back pain, joint pain, or other musculoskeletal ailments, Hinge Health is here to help you. With a complete clinical team of physical therapists and health coaches, as well as comprehensive technology including an all-in-one app with motion tracking and sensors, Hinge Health can provide you the support you need to get back to everyday life. Hinge Health is available at **no cost** for employees on a USNH-sponsored Anthem BCBS medical plan. For more information about Hinge Health, visit **hingehealth.com/usnh**.

Omada Health

USNH works with Omada Health to provide enhanced support for pre-diabetes, diabetes, and hypertension (high blood pressure). Omada is an online program that provides comprehensive, personalized care to help you effectively manage your condition. To learn more, visit **omadahealth.com/USNH**.

24/7 Nurse Line

If you have a question or concern about your health, connect with a certified nurse 24/7 for additional information and guidance. This service is **free** for employees and family members enrolled in a USNH-sponsored medical plan. Call **800-700-9184** to use it any time.

Health and Wellness Programs continued next page

Total Health Complete (Health Coaching)

With Total Health Complete, you have access to a dedicated Family Advocate to help you and your family with everyday health needs and unexpected emergencies. As your personal health champion, they help you get the care and support you need now and down the road.

To connect to your Family Advocate, **download the Sydney Health app** or call the Member Service phone number on the back of your medical ID card.

LiveHealth Online (Telehealth)

Anthem BCBS provides telehealth services through **LiveHealth Online**. Receive virtual care for a wide range of non-urgent health issues, such as sore throats, allergies, stomachaches, and more. You can access LiveHealth Online by visiting **livehealthonline.com**, where you will be prompted to create a new account. You can also find LiveHealth Online through your **Sydney app**.

Fertility Benefit

We know there are many ways to build a family, and through our USNH-sponsored medical plans, you have access to an expanded fertility benefit that allows you to explore ways to conceive for reasons beyond infertility. For more information, connect with an Anthem BCBS Total Health Complete Family Advocate on the **Sydney App**.

FITNESS REIMBURSEMENT

Choose a fitness facility, purchase eligible equipment, or sign up for a fitness membership and be reimbursed up to $300 through HealthEquity! Just pay for your membership or equipment, submit your paid receipt(s), and you will be reimbursed via a check mailed to your home. Everyone you cover under your 2027 USNH medical plan can participate (up to a combined total of $300). You must be enrolled in a USNH medical plan to qualify for this program.

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Health and Wellness Programs (cont'd)

Anthem BCBS Behavioral Health Resources

If you or a loved one needs help with a mental health or substance use issue, you're not alone. Through your Anthem BCBS benefits, you can quickly find expert, compassionate, and confidential care—often at low or no cost. You have access to a wide range of programs and services online, on the phone, in person, or through video—whatever is most convenient for you. Visit anthem.com/nh/behavioralhealth for more information. Explore the chart below for programs available to those enrolled in an Anthem BCBS medical plan.

Aspire365

Find personalized, at-home mental health and substance use treatment for people ages 12 and older over a 12-month period. The program works around your schedule, providing 24/7 clinical support, telehealth and in-person visits, and access to community group sessions. Learn more at aspire-365.com.

Renew Health and Recovery *(formerly Aware Recovery Care)*

Renew provides long-term substance use treatment, including withdrawal management, medication-assisted treatment, and care and support in the privacy and security of your home. Learn more at renewhealthrecovery.com.

Headway

Headway makes it easy to connect with in-network mental health care. They work with your insurance to make sure you can focus on your care. New patients can be seen in fewer than 5 days, on average. Visit headway.co.

InStride Health

InStride Health integrates clinical expertise, coaching, and support into daily life to engage kids and teens every step of the way. Their virtual approach adds flexibility in supporting the needs of busy families and has been proven to be just as helpful as in-person treatment for those with anxiety and obsessive-compulsive disorder (OCD). Learn more at instride.health.

Talkspace

Talkspace offers video, text, and phone sessions for individuals, teens, and couples to connect with a licensed therapist through live sessions, ongoing messaging, or both. Specializing in more than 150 behavioral health conditions, treatment approaches, and mental health needs, the program helps individuals process thoughts and feelings, understand motivations, and develop coping strategies. Visit talkspace.com.

Health and Wellness Programs continued next page

Lantern Surgery & Cancer Care

When you enroll in a USNH medical plan, you have access to two programs through Lantern at no additional cost:

- **Surgery Care**, which helps cover the most expensive costs associated with surgery and helps members find the right surgeon for their needs. Simply call a Care Advocate, who will match you with a hand-picked list of surgeons based on your specific needs and help you through every step of your experience. The average Lantern member also saves between $2,000 and $4,000 on their surgery.
- **Cancer Care**, which provides end-to-end oncology support for all cancer types and stages. When you call Lantern, you'll be paired with a personal Oncology Nurse Navigator, who will be available to help you every step of the way, from coordinating appointments, to explaining treatment information, to answering your questions throughout your treatment. They'll also help you get an expert second opinion of your diagnosis and treatment plan.

Access Lantern by visiting my.lanterncare.com or calling **855-676-3920** (for Surgery Care) or **855-204-3923** (for Cancer Care).

SCHEDULE A VIRTUAL MENTAL HEALTH VISIT

You can schedule virtual visits with psychologists and therapists within seven days using the Sydney Health app—that's about half the wait time as for in-person appointments.

For more information on your mental health resources, review the USNH Mental Health Guide.

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Health and Wellness Programs (cont'd)

Employee Assistance Program (EAP) with Spring Health

We know sometimes just a little bit of support can change everything. Our EAP is administered by Spring Health, a leader in providing enhanced mental health and work-life support not just in times of crisis, but in everyday life.

With Spring Health, you have access to easy-to-use services and tools that support all aspects of mental health and work-life well-being, including:

- **Personalized care with a dedicated clinician:** Care Navigators are real people—licensed clinicians who take away the guesswork during care. They'll help you find the right coach or therapist to support your goals (whether it's overcoming stress, improving focus, handling relationships, or something else), give advice, and offer emotional support.
- **Confidential therapy and coaching:** Meet with a therapist and/or coach virtually or in person (where available) to discuss challenges you may be facing.
- **Wellness exercises:** Use Moments, an on-demand library of self-guided mindfulness and meditation exercises to improve mental well-being, with programs for anxiety, burnout, better sleep, and more.
- **Work-life services:** Care Navigators help you find support for your whole life, including financial services, child and elder care, legal assistance, and much more. You can also review Spring Health's online library for thousands of articles on everything from family dynamics to personal and professional relationships.

The average wait time for a Spring Health therapy appointment is just 1.57 days, far below the national benchmark of 25 days, demonstrating our commitment to timely access to care.

After the 8 no-cost therapy sessions are complete, you can continue to see the same mental health provider at in-network rates through your Anthem BCBS medical coverage if you are enrolled in a USNH medical plan. Together, Spring Health and Anthem BCBS ensure employees and their families have convenient, high-quality options to manage any mental or emotional well-being needs.

New in 2027! Spring Health Specialty Care Services

Each mental health need is unique, and we've worked with Spring Health to introduce additional treatment options to support you. For 2027, Spring Health's proven, in-network treatment care services for substance use, severe mood and anxiety disorders, PTSD, eating disorders, neurodiversity-related conditions, and more high-acuity mental health conditions will be available to all USNH employees and family members.

NO-COST SUPPORT

RECEIVE UP TO **8** **No-cost Therapy and Coaching Sessions!**

USNH makes no-cost therapy and coaching support available to all employees and dependents through Spring Health. Each employee and household member may receive up to **eight therapy sessions** and **eight coaching sessions** per year, at no cost. That's 16 sessions per person in total! With Spring Health therapy, you can meet with a licensed therapist or psychologist to improve your daily life. Spring Health certified coaches help you set and achieve new goals and develop healthier habits. Make your mental health a top priority by taking advantage of these sessions!

TOOLS FOR SUCCESS

Spring Health also offers **alcohol and substance use support and tobacco cessation** for employees and loved ones ages 18+. Whether you want to cut back or quit, you can explore a wide range of affordable options, including care from the comfort of your own home. Visit usnh.springhealth.com or call **855-629-0554**.

GET STARTED WITH SPRING HEALTH TODAY

Schedule a conversation with a Care Navigator, find the right therapy for your needs, access wellness exercises, and much more by visiting usnh.springhealth.com or calling **855-629-0554**. Help is available 24 hours a day, 7 days a week.



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Dental Coverage

Dental Coverage

USNH offers two dental options administered by Northeast Delta Dental. With both options, you receive coverage from in- and out-of-network providers. However, your costs will generally be lower if you stay in-network. To find an in-network dentist near you, visit nedelta.com.

DID YOU KNOW?

USNH will cover up to 4 cleanings per year!

Please note: Orthodontia is only available under the High Option, so please be sure to choose this plan if you or a dependent require orthodontic coverage.

2027 Dental Plan Overview

Feature/Service	Basic Option	High Option
Diagnostic/ Preventive	Covered at 60%; no annual deductible	Covered at 100%; no annual deductible
Basic Restorative	Covered at 50% after annual deductible	Covered at 80% after annual deductible
Major Restorative	Covered at 40% after annual deductible	Covered at 60% after annual deductible
Calendar Year Benefit Maximum per Covered Person	$1,000	$2,000
Annual Deductible	$50 per person, per calendar year	$25 per person, per calendar year
Orthodontics	Not covered	Covered at 50% for adults and dependent children; lifetime maximum of $2,000 per person

What you pay for dental coverage depends on the option you choose and the dependents you cover.

2027 Biweekly Payroll Deductions*

Plan	Employee	Two People	Family
Basic Option	$16.69	$31.22	$50.26
High Option	$33.42	$62.15	$103.26

**Assumes 26 pay periods.*



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Vision Coverage

Vision Coverage

Under the vision plan, administered by VSP, you can see any provider you choose, but your out-of-pocket costs will be lower if you see a VSP provider. To find an in-network provider near you, visit **vsp.com**.

2027 Vision Plan Overview

Feature/Service	What You Pay*
Well Vision Exam *Every calendar year*	• $0 copay
Prescription Glasses	• $20 copay
Frames *Every other calendar year*	• $200 allowance, 20% off any cost incurred above allowance • $110 allowance at Costco locations
Lenses *Every calendar year*	• $0 copay for single vision, lined bifocal, lined trifocal, and standard progressive; scratch-resistant coating, polycarbonate lenses, tints, and UV coating • $95–$105 copay for premium progressive lenses • $150–$175 copay for custom progressive lenses • Average 20%–25% off other lens options
Contacts (instead of glasses) *Every calendar year*	• $200 allowance for contacts • $60 copay (max) for contact lens exam (fitting evaluation)

Coverage with a retail chain affiliate may be different. After you enroll in coverage, visit **vsp.com for details. Coverage information is subject to change. In the event of a conflict between this information and your organization's contract with VSP, the terms of the contract will prevail.*

What you pay for vision coverage depends on the number of dependents you cover.

2027 Biweekly Payroll Deductions*

Employee	Two People	Family
$3.18	$6.38	$10.25

**Assumes 26 pay periods.*



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Financial Benefits

Life and Accidental Death & Dismemberment (AD&D) Insurance

USNH offers Life and AD&D Insurance administered through The Hartford. These benefits provide a lump sum payment to you if you have a covered injury. They also provide a lump sum payment to your beneficiaries if you die. Benefits are paid after any applicable waiting period.

USNH pays the cost for the basic coverage level: 1.5 times your regular annual budgeted salary. If you are actively working, you can increase your coverage with Evidence of Insurability (EOI) or decrease coverage to any level during Open Enrollment or when you have a qualified status change.

Coverage Options*
1.5 times regular annual budgeted salary—USNH-paid level
3 times regular annual budgeted salary**
4.5 times regular annual budgeted salary**

**Coverage amounts reduce by 50% at age 70. The change occurs during the plan year.*

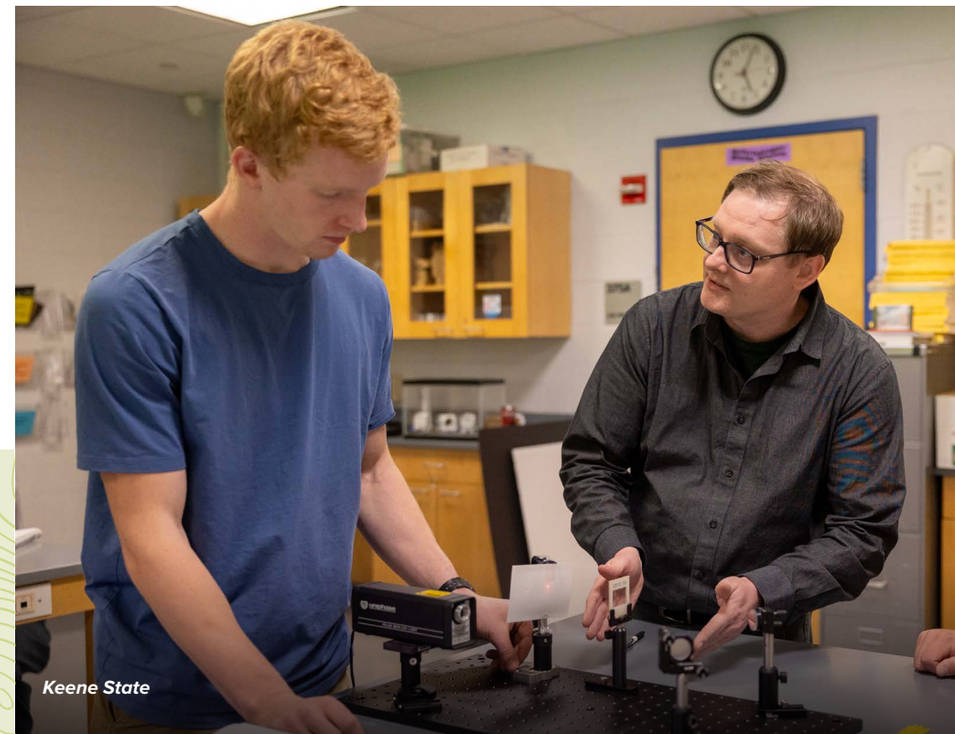
***Rates are based on your age as of January 1; your premium may change during the year due to salary changes. You pay the amount for the cost of coverage above the USNH-paid level.*

Financial Benefits continued next page

Voluntary Life Insurance for Spouses and Dependents

Employees have the option to purchase voluntary life insurance for their spouse and/or children. This benefit is administered by The Hartford. You may elect coverage in increments of $10,000 up to $500,000 for your spouse and $5,000 or $10,000 for your child(ren), and the cost per paycheck depends on the amount of coverage you elect. EOI is required for Spouse Life Insurance elections over $50,000 if newly eligible, or if increasing coverage or electing new coverage during Open Enrollment.

Please note: Voluntary Spouse and Dependent Life Insurance cannot be greater than the employee's combined life insurance amount.



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Financial Benefits (cont'd)

Disability Coverage

The Short-Term Disability Benefit and Long-Term Disability Insurance are administered by The Hartford.

Short-Term Disability Salary Replacement Plan

If you are unable to work due to a non-work-related injury or illness, or because of pregnancy, the USNH-paid Short-Term Disability Salary Continuation Plan provides you a benefit of:

- 100% of your annual base salary for up to 8 weeks (includes waiting period, if applicable); and
- 60% of your annual base salary for weeks 9 through 26.

Benefits are paid after a waiting period, if applicable. If you are a benefits-eligible employee,* you are enrolled in employer-paid coverage automatically. Learn more about the **time off and leave benefits** available to you through UTime.

**Depends on your Collective Bargaining Agreement.*

Long-Term Disability Insurance

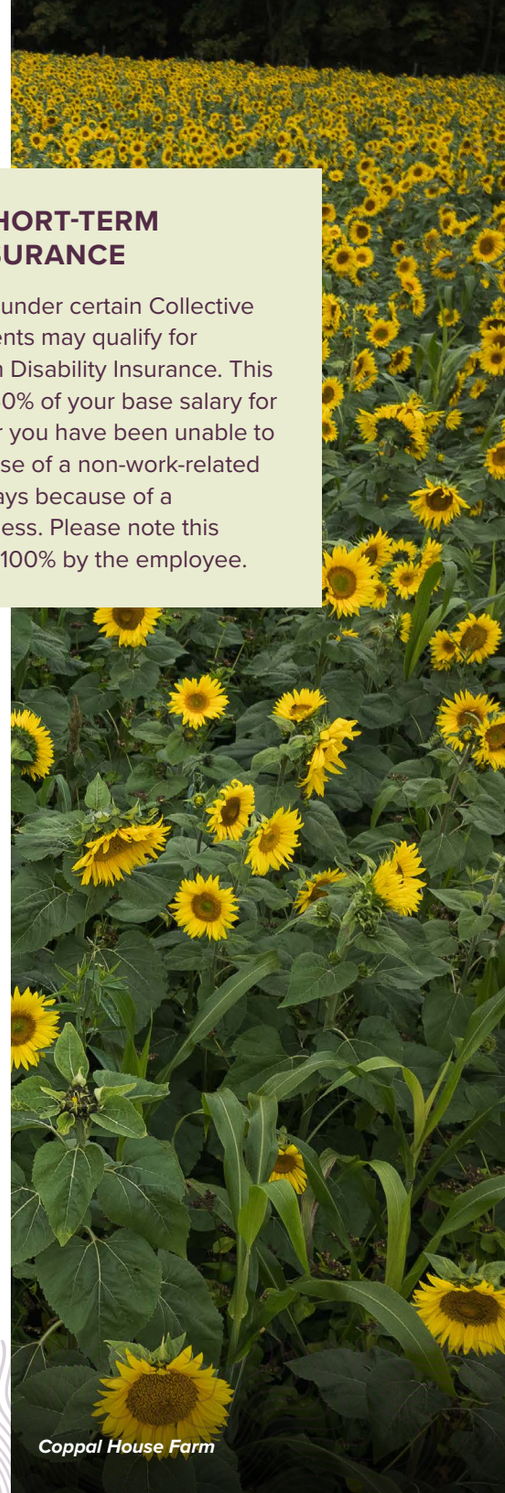
Long-Term Disability Insurance provides a benefit to you if you become disabled due to a non-work-related illness or injury. USNH pays the cost for the basic coverage level: 60% of your regular annual budgeted salary (up to $5,000 per month). If you are actively working, you can increase or decrease coverage during Open Enrollment or when you have a qualified status change.

Percent of Regular Annual Budgeted Salary	Maximum Monthly Benefit
60% Option—USNH-paid level	$5,000
66 2/3% Option*	$15,000

**Rates are based on your age as of January 1; your premium may change during the year due to salary changes. You pay the amount for the cost of coverage above the USNH-paid level.*

VOLUNTARY SHORT-TERM DISABILITY INSURANCE

Employees covered under certain Collective Bargaining Agreements may qualify for voluntary Short-Term Disability Insurance. This coverage replaces 60% of your base salary for up to 26 weeks after you have been unable to work one day because of a non-work-related accident or seven days because of a non-work-related illness. Please note this coverage is paid for 100% by the employee.



Coppal House Farm

Click on each tab below to visit that section

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- Vision Coverage
- Financial Benefits
- Voluntary Coverage
- UTime
- Retirement Plan
- Additional Benefits & Resources

Voluntary Coverage

Voluntary Benefits Offered Through MetLife

You have the opportunity to choose employee-pay-all coverage for a variety of voluntary benefits offered by MetLife, including Accident Insurance, Critical Care Insurance, Legal Assistance, and Hospital Indemnity Insurance. Visit **metlife.com/info/usnh** for more information.

Pet Insurance Discount

You have access to a discount on pet insurance through MetLife, so you can care for your furry family members, too. Visit **metlife.com/info/usnh** to learn more.

Long-Term Care (LTC) Insurance

USNH offers Long-Term Care (LTC) Insurance through AGIS to help protect your family's financial future. LTC Insurance helps cover the cost of services such as home health care, assisted living and nursing home care. You can enroll during AGIS's annual enrollment period.

Learn more about LTC Insurance by visiting **usnh.caregivingexchange.com** or calling **877-485-2318**.



UTime

UTime: USNH'S Leave Program

UTime is USNH's leave benefits program and time management system. UTime provides paid time-off-related benefits for a wide variety of needs, including personal and sick time, parental leave, disability, community service, and more.

Occasionally, you may need to recover from an illness or injury, deal with a personal situation, or help a family member in need. And, of course, you look forward to holidays and vacation with family and friends. Our UTime program gives you time away from work for all these situations, allowing you to return recharged and ready to focus on your work.

Eligibility

All status fiscal year (FY) faculty, exempt staff, and non-exempt staff are eligible for UTime benefits. You may also be eligible based on your Collective Bargaining Agreement.

HAVE A UTIME QUESTION?

If you have a question about UTime or want to apply for disability or leave benefits, please submit a **Help Ticket**.

UTime continued next page

UTime Timekeeping System

Workday is used to manage your time when you are working and when you are away from work.
It helps you track:

- The hours you have worked.
- How much time off you have available in the current year.
- Any accrued time-off days you have from previous years.

For more information about Workday, visit **universitysystemnh.sharepoint.com/sites/usnh-workday**.

Log in to Workday at any time by clicking **here**.



UNH Campus

Click on each tab below to visit that section

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Vision Coverage
Financial Benefits
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UTime (cont'd)

UTime Benefits at a Glance

Benefit	Description	Description
Personal Time	Paid time off for vacation or personal needs	• Up to 5 years of service: Earn up to 18 days throughout the calendar year • More than 5 years of service: Earn up to 24 days throughout the calendar year • Maximum days you can have at any one time: 45 • If you leave USNH or retire, you can receive the taxable cash value of up to 30 days of accrued but unused Personal Time
Sick Time	• *Paid time off* for medical appointments, illness, or injury • *Family care time* to care for an ill or injured family member	• Days you earn per year: Up to 15 • Maximum days you can have at any one time: 60 • Maximum days per year you can use for family care: 30* • If you leave USNH or retire, you forfeit any accrued but unused Sick Time
Holiday Time	Paid holiday time off	• USNH-designated paid holidays each year: 14 • Visit **usnh.edu/human-resources/2027-benefits** for the current holiday schedule
Short-Term Disability (STD)	Paid time off for when you're unable to work due to a non-work-related illness or injury, or maternity leave	• You pay nothing for STD coverage—USNH pays the entire cost • Up to 8 weeks: 100% of your annual base salary • Week 9 through week 26: 60% of your annual base salary • Benefits start immediately after an accident or 8 days after illness or for maternity leave
Long-Term Disability (LTD)	Paid time off after STD benefits end, for when you're unable to work due to a non-work-related illness or injury	• You pay nothing for basic LTD coverage—USNH pays the entire cost • Basic LTD benefit: 60% of your annual base salary, up to $5,000 per month • Optional buy-up coverage: 66 2/3% of your annual base salary, up to $15,000 per month
Parental Leave	Paid time off for maternity, paternity, adoption, fostering, and surrogacy	• Paid time off after the birth, adoption, placement for adoption, or start of fostering of a child: 6 weeks at 100% pay, which can be used intermittently within the first 12 months of the effective date* • May be supplemented with other available time off, up to an additional 3 weeks
Bereavement Leave	Paid time off for the loss of a family member	• Days off per year for the loss of an immediate family member (i.e., parents, spouse, siblings, or children): 5 • Days off per year for the loss of another relative: 1
Jury Duty	Paid time off to serve on a jury or as a subpoenaed witness	• USNH will pay the difference between your regular annual base salary and jury pay or the subpoenaed fee during your period of service • If you remit any court-paid compensation to USNH, you will receive your full annual base salary during your period of service • No reimbursement for expenses
Military Leave	Time off for serving in the uniformed services	• USNH Military Leave follows the federal Uniformed Services Employment and Reemployment Rights Act (USERRA) • See the USNH Military Leave Policy USY V.C.17 or contact your campus Human Resources Office for more information
Community Service	Paid time off to participate in optional community service	• One (1) day per fiscal year for a supervisor-approved community service event or activity

**Benefits may be different based on Collective Bargaining Agreements.*

Retirement Plan

USNH offers all eligible employees the opportunity to save for their future with two retirement plans: the 403(b) Retirement Plan and the 457(b) Deferred Compensation Retirement Plan.

403(b) Retirement Plan

The 403(b) Retirement Plan allows you to save for retirement on a tax-advantaged basis. You can choose an account with TIAA or Fidelity, or both, and select from a range of investment options to create a savings strategy that meets your needs.

You'll always have full ownership of the account. You can also make elective contributions to the 403(b) Retirement Plan, up to the IRS elective deferral limits, through the 403(b) Supplemental Retirement Plan.

You and USNH contribute to this account—you can choose to contribute between 2.5% and 6% of your salary (in 0.1% increments), and USNH will contribute based on the percentage you elect.

Employee Contribution	USNH Match
6%	6% for the first year of participation; 8% after the first year
4%–5.99%*	6%
2.5%–3.9%*	4%

Employees covered under a Collective Bargaining Agreement may have set contributions levels, different USNH matching contributions and vesting requirements, and may not participate in auto-enrollment.

Select your contribution amount and retirement provider (Fidelity and/or TIAA) through **Workday** via Change Benefits, then select Retirement Savings Enrollment/Change event. Once your contribution has been set, you should choose your investments by logging into your **Fidelity** and/or **TIAA** account. **Click here** to learn more about your retirement benefits.

403(b) Retirement Plan Benefits

- **Immediate vesting of funds:** This means you'll always have full ownership of the money in the account—including what USNH contributes—without a waiting period.
- **Auto-enrollment:** When you join USNH, if you do not make a retirement election within 35 days, you will be auto-enrolled at a 2.5% employee contribution with TIAA (to receive the 4% employer match). You may change this election and your contribution amount at any time.
- **CAPTRUST investment advice:** Utilize CAPTRUST for independent, unbiased investment advice. CAPTRUST serves as your single point of contact for advice and can make recommendations about your investment funds, based on your needs and fund performance. Visit captrustadvice.com for more information.

FAST FACTS ABOUT THE 403(B) RETIREMENT PLAN

- **Choice of Administrators:** You can choose Fidelity and/or TIAA.
- **Contributions:** Contribute to your account with pre-tax or post-tax money from your paycheck—it's up to you! If you contribute, USNH will also contribute a percentage of your annual salary. This means you get free money just for saving for retirement.

457(b) Deferred Compensation Retirement Plan

With the 457(b) Deferred Compensation Retirement Plan, you can set aside a portion of your salary on a tax-advantaged basis. To contribute to the plan, you must be an active participant in the USNH 403(b) Retirement and Supplemental Plan. Like the 403(b) Plan, you can make investment choices with TIAA or Fidelity.

Note: All Retirement Plans are subject to IRS plan maximums. The maximum you can contribute to each of the 403(b) Plan and the 457(b) Plan is $24,500 if you are under 50 years old or $32,500 if you are 50 years old or older. Once the IRS maximum limit is met, all contributions to the Plan, including the Employer Matching contribution, stop for the remainder of the calendar year.

Additional Benefits & Resources

Tuition Reimbursement Benefit

The Tuition Reimbursement Benefit is available to eligible employees and their dependents, after a waiting period, to help pay for courses at any USNH campus.

Eligible employees can take up to 5 courses per fiscal year. Courses for credit are eligible for a 100% reduction of the in-state cost; non-credit courses are eligible for a 50% reduction of the in-state cost. Plus, your eligible dependents can receive up to 50% off the in-state tuition rate for USNH credit courses after a one-year waiting period.

Learn more about the Tuition Reimbursement Benefit by **clicking here**.

BenefitHub Perks and Discounts

USNH offers discounts through BenefitHub—your employee discount marketplace. Visit **usnh.benefithub.com** to find an array of discounts and perks, including savings on travel, movie tickets, dining, shopping, local stores and restaurants, and much more!

HR Benefits Support

For questions about your benefits, dial your campus 2525 number or submit a **Help Ticket**.



Plymouth State

Vendor Contacts

Vendor	Phone	Website
Anthem Blue Cross Blue Shield	844-614-3155	anthem.com
OptumRx	866-633-5874	optumrx.com
Lantern	Cancer Care: 855-204-3923 Surgery Care: 855-676-3920	my.lanterncare.com
Northeast Delta Dental	800-832-5700	nedelta.com
VSP Vision Care	800-877-7195	vsp.com
HealthEquity/ WageWorks – Fitness Reimbursement	877-924-3967	wageworks.com
TIAA	800-842-2776	tiaa.org/usnh
Fidelity Investments	800-343-0860	netbenefits.com/usnh
MetLife – Voluntary Benefits	800-438-6388	metlife.com/mybenefits
The Hartford	Disability: 888-301-5615 Life: 888-563-1124	thehartford.com/ mybenefits
Spring Health (Employee Assistance Program)	855-629-0554	usnh.springhealth.com
CAPTRUST Investment Advice	800-967-9948	captrustadvice.com