Function of Job:

Under general supervision of designated supervisor, supervise lock shop operations to provide a secure campus, including monitoring budget and supplies, supervision of personnel and all services related to the maintenance, repair and alternation of architectural hardware in college/university buildings and structures.

Characteristic Duties and Responsibilities

- 1. Plan and supervise work of assigned personnel of the lock shop, which is responsible for repair, maintenance, installation and issuance of hardware and cutting of keys.
- 2. Maintain budget and track expenses generated by lock shop operations.
- 3. Instruct carpenters in the proper installation of door hardware devices and advise on door specifications/special installation techniques.
- 4. Coordinate work of the lock shop in support of other trades.
- 5. Supervise the maintenance of accurate records of hardware installation and keys issued.
- 6. Maintain inventory, handle special orders, purchase supplies as needed, and evaluate contracts and work of outside services as assigned.
- 7. Administer and maintain the master keying systems and related security for college/university and update/maintain policies and standards related to such security.
- 8. Maintain continuous training program for locksmith staff advising them of new developments/techniques in their field.
- 9. Assist with hiring and job performance evaluations.
- 10. Perform duties of locksmith as required.
- 11. Interpret hardware schedules, plans, blueprints, specification, work orders, etc; review plans for new constructions in compliance with hardware requirements of the college/university, approving for standards compliance (doors and hardware).
- 12. Inspect buildings periodically for hardware and doors that need replacement.
- 13. Perform related functions as required.

Minimum Acceptable Qualifications:

- 1. High School or Vocational School graduate or equivalent and five years of experience as a locksmith, including ability to understand and author hardware schedules, key schedules and master key systems.
- 2. Certification and bonding as a locksmith and/or other certifications as required by department.
- 3. Ability to interpret plans/blueprints.
- 4. Supervisory ability and effective communication skills.
- 5. Computer skills as required by department.
- 6. Willingness to respond to off-hour calls for emergencies requiring entrance to facilities when normal functioning of hardware fails.
- 7. Valid motor vehicle operator's license.
- 8. Sufficient strength and physical dexterity to perform duties and responsibilities of this job, including heavy work with exposure to inclement weather conditions for prolonged periods of time.
- 9. Must be able to wear and use appropriate personal protective equipment as necessary.

12-18-06 System Approval

12-18-06 Effective Date

*Revised-Original approved 6/12/75 and revised 7/30/80, 7/29/83, 5/20/88 and 12/21/92 as Head Locksmith/Supervisor – Hardware Services.

This document is a generic classification specification of the University System of New Hampshire. Its purpose is to describe the representative responsibilities and general level of complexity, and it is not a substitute for the specific job description of the individual position.