

**Linux/Oracle 10g Upgrade**

Our thanks to everyone who assisted with this upgrade. The success of this upgrade is due to your contributions!

Going forward, it's important that you let us know if you experience any Banner access or performance issues. To report any issues, please contact the [CIS Help Desk](#) at 603.862.4242. FYI... for those of you who access the mirrored output directory, the directory name has been changed from BPRD to bprd to support Oracle 10gs use of lowercase database names.