

Health Care Card Use

IIAS FAQ for the Participant

1. **Q:** How will the WageWorks Health Care Card change based on the IIAS requirement?
A: As of January 1, 2008, the card can only be used at non health care merchants to pay eligible over-the-counter items and prescription if they are an IIAS participating merchant. As of January 1, 2009, the card can only be used at pharmacies that are an IIAS participating merchant.
2. **Q:** Can I use the Health Care Card at a non health care merchant that is not an IIAS participating merchant?
A: No, you will need to use another form of payment and submit a Pay Me Back claim for reimbursement.
3. **Q:** Can I use the Health Care Card at a pharmacy that is not an IIAS participating merchant?
A: Prior to January 1, 2009, yes the card can still be used. However, WageWorks may ask for receipts to verify the card transaction. After January 1, 2009, no the card can only be used at an IIAS participating merchant. No receipts will be necessary but we suggest that you save your receipts.
4. **Q:** How will I know which non health care merchants and pharmacies are an IIAS participating merchant?
A: www.sigis.com has an up-to-date list of all non health care merchants and pharmacies that are an IIAS participating merchant.
5. **Q:** Do I need to submit receipts if I make a purchase at an IIAS participating merchant?
A: No, you will not need to submit any receipts if the non health care merchant or pharmacy is an IIAS participating merchant. However, you still need to keep the receipts for IRS audit purposes.
6. **Q:** If I have a letter of medical necessity to purchase a non-eligible OTC item will I be able to pay for it with a Health Care card?
A: The IIAS system will only allow the standard list of eligible OTC items to be purchased via the card. Any items that are not on this list will require a letter of medical necessity and will need to be paid for with another form of payment and reimbursed via a Pay Me Back Claim Form.